



TelePHON.digital BV

Vacancy for Operational Officer/Project manager & executive

About TelePHON.digital

We believe in the power of a digital aid to prevent humans from entering social isolation due to communication and swallowing problems. We believe in redefining speech language pathology workflows to obtain optimal rehabilitation and full restoration of their functioning in our society.

TelePHON.digital believes in value based and patient centered health care through a multidisciplinary approach and has the ambition of achieving market dominance in Belgium and expanding internationally within 1 or 2 years.

About the position

We are looking for a passionate Operational Officer/Project manager & executive to make a difference.

You will play an essential role in TelePHON.digital. You will build up a wide range of experience, knowledge and network and you will have a massive impact on the company's growth. This job requires you to play different roles within the team and organisation: you need to be good in executing, but also in communicating with the team and customers. You play a role as a strategic puzzle piece. Within the company you act as a meticulous manager, a motivator, coach and strategic liaison between marketing, sales and IT. Beyond the company's borders, you represent our values of quality, reliability and continuity.

Your role to deliver is to manage, to create, to drive success, deliver value and support that's so good that the team and the customers can't help but tell their friends.

And in the end, it's all about value. Value for people and their caregivers. Our customers are the lifeblood of our business.

Key responsibilities at TelePHON.digital

- Ask questions and uncover pains & gains
- Design and manage
- Challenge and evangelize
- Increase the value of our TelePHON.digital solution and question the status quo
- You'll deliver awesome, dedicated support
- You'll work with customers and other TelePHON.digital team members to ensure that our customers' voices are being heard in the business and product development decisions

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- Organize, synchronize, stabilize
- Review, analyze and propose solutions if necessary

Skills we are looking for

- Start up DNA
- Being able to listen, deduce, synthesize and implement
- Passion for life and for the TelePHON.digital product
- The will to have a maximum impact on TelePHON.digital
- project management skills
- To be a true team player, excited about working in an agile team. Taking ownership and taking care of your colleagues is in your nature. Asking for help when necessary is not a problem for you as well
- To be a strong, concise writer and speaker that can explain things clearly in English and preferably (one) other language(s) (German, French, Spanish, Italian...)
- Excellent oral & written communication and presentation skills, including presenting to c-level management. The ability to prioritize as well as multi-task is key. Attention to detail is also critical.
- Will have browsed our [website](#) before applying, so you know what kind of company we are and what we do
- Insatiable desire to grow yourself, your team and the company
- CRAVING & PASSION is KEY
- Experience with (or eagerness to learn) CRM, graphics & design
- Prior experience with sales preferably of Cloud offerings is an advantage.

What you can expect from TelePHON.digital

- On the outside, we're helping people with speech, language, voice and swallowing problems, both individuals at risk, as well as therapists and their patients. On the inside, we're redefining prevention, early diagnosis and therapy in speech language therapy by digitization and objectivation and tilt it up to a next level.
- Prepare yourself to grow

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